## VIDERE SEMPRE

## **GOLDSBORO EYE CLINIC**



## **OPTICAL POLICY**

- 1. All patients are to be given their glass prescriptions upon request providing that their bill has been paid in full. Any exceptions must be approved by the physician.
- 2. Contact lenses prescriptions and specifications are only valid for one year and must be approved by the physician upon successful completion of the entire fitting process.
- 3. Any errors in optical prescriptions by the laboratory and/or physician are to be corrected at no charge to the patient as long as these errors are reported within 30 days of delivery of the optical device.
- 4. Patient are obligated to report any problems with their optical prescriptions within 30 days in order to qualify for full replacement coverage. This guarantee does not extend beyond 30 days unless approved by the physician.
- 5. Goldsboro Eye Clinic does not assume any liability in replacing lenses in any used optical frame provided by the patient.
- 6. Goldsboro Eye Clinic does not assume any liability or guarantee in the manufacturing of Medicaid glasses. These optical devices are produced by a government approved off site facility.

Charles Zwerling, MD Goldsboro Eye Clinic, PLLC Updated 1/1/2011